RACK RATES

01st May 2023 – 30th April 2024
ALL BOOKINGS AND RATES ARE SUBJECT TO THE TERMS AND CONDITIONS AS PER GROOTBOS ACCOMMODATION
ENTERPRISES (PTY) LTD

Garden Lodge – One-Bedroom Luxury Suite

Rates are per person per night

MONTHS VALID	RACK RATE
	01 st May – 15 th July 2023
Per Adult Sharing	R 9100.00
Single Adult	R 13 650.00
Children under 4 yrs	Free
* Children 04-10 yrs	R 2250.00
** Children 11-16 yrs	R 3450.00

MONTHS VALID	RACK RATE 16 th July – 15 th December 2023 & 11 th January – 30 th April 2024
Per Adult Sharing	R 12 500.00
Single Adult	R 18 750.00
Children under 4 yrs	Free
* Children 04-10 yrs	R 2800.00
** Children 11-16 yrs	R 5250.00

MONTHS VALID	RACK RATE
	16 st December 2023 – 10 th January 2024
Per Adult Sharing	R 13 500.00
Single Adult	R 20 250.00
Children under 4 yrs	Free
* Children 04-10 yrs	R 3800.00
** Children 11-16 yrs	R 6250.00

Children of all ages staying in their own bedroom, pay full adult rate.

- $\ensuremath{^{*}}$ Maximum 2 children on sleeper couch in lounge younger than 10 years.
- ** Maximum 1 child on sleeper couch in lounge

Lodges can be confirmed for travel dates between the 01st of October 2023 and 31 March 2024!

One-Bedroom Luxury Suite: Room size: from 75 – 85 m²; Suite features a spacious bedroom with en-suite bathroom, separate lounge with tea & coffee making facilities, minibar, cosy fireplace, DVD player for in-room entertainment. The spacious suites open out onto a private outside deck overlooking the Walker Bay. As with all One-Bedroom Luxury Suites at Garden Lodge, facilities such as a separate bath, shower and toilet, satellite TV and secure room safes are standard.

GARDEN LODGE ACCEPTS CHILDREN OF ALL AGES

Notes: The adult sharing rate applies to a child (0-16 years) sharing with a single adult! Should three children (0-16) share one suite, the adult sharing rate applies to the first two children!

Rates are subject to change without notice!

Garden Lodge – Two-Bedroom Luxury Family Suite

Please note that the rates for the Two-Bedroom Luxury Family Suite are per suite per night and not per person per night. The Two-Bedroom Luxury Suites can accommodate a maximum of 2 adults plus a maximum of 3 children.

MONTHS VALID	RACK RATE 01 st May – 15 th July 2023
Rate per Two-Bedroom Luxury Family Suite per night (maximum 2 adults plus up to 3 children)	R 31 850.00

MONTHS VALID	RACK RATE 16 th July – 15 th December 2023 & 11 th January – 30 th April 2024
Rate per Two-Bedroom Luxury Family Suite per night (maximum 2 adults plus up to 3 children)	R 43 750.00

MONTHS VALID	RACK RATE 16 th December 2023 – 10 th January 2024
Rate per Two-Bedroom Luxury Family Suite per night (maximum 2 adults plus up to 3 children)	R 47 250.00

Two-Bedroom Luxury Family Suite: Room size: from 90 - 100m2; Our 2 Bedroom Luxury Family Suites epitomise luxurious home-from-home comforts and are ideal for families. These spacious suites feature two private en-suite bedrooms with en-suite bathrooms (one with shower and bath and one with shower only), separate lounge and dining area with tea & coffee making facilities, minibar, cosy fireplace as well as a DVD player. The spacious suites open out onto a private outside deck overlooking the Walker Bay. As with all Two-Bedroom Luxury Family Suites, facilities such as satellite TV, secure room safes are standard.

Lodges can be confirmed for travel dates between the 01st of October 2023 and 31 March 2024!

GARDEN LODGE ACCEPTS CHILDREN OF ALL AGES

Rates are subject to change without notice!

Forest Lodge - One-Bedroom Luxury Suite

Rates are per person per night

MONTHS VALID	RACK RATE
	01 st May – 15 th July 2023
Per Adult Sharing	R 9100.00
Single Adult	R 13 650.00
* Children 12-16 yrs	R 3450.00

MONTHS VALID	RACK RATE
	16 th July – 15 th December 2023
	& 11 th January – 30 th April 2024
Per Adult Sharing	R 12 500.00
Single Adult	R 18 750.00
* Children 12-16 yrs	R 5250.00

MONTHS VALID	RACK RATE
	16st December 2023 – 10th January 2024
Per Adult Sharing	R 13 500.00
Single Adult	R 20 250.00
* Children 12-16 yrs	R 6250.00

Children of all ages staying in their own bedroom, pay full adult rate.

<u>One-Bedroom Luxury Suite:</u> Room size: from 75 – 85 m²; Suite features a spacious bedroom with en-suite bathroom, separate lounge with tea & coffee making facilities, separate bathroom with toilet and shower, minibar, cosy fireplace, DVD player for in-room entertainment. The spacious suites open out onto a private outside deck with outside showers overlooking the Walker Bay. As with all One-Bedroom Luxury Suites at Forest Lodge, facilities such as a separate bath, shower and toilet, satellite TV, air conditioning and secure room safes are standard.

Lodges can be confirmed for travel dates between the 01st of October 2023 and 31 March 2024!

FOREST LODGE ACCEPTS CHILDREN OVER THE AGE OF 12 YEARS.

Notes: The adult sharing rate applies to a child (12-16 years) sharing with a single adult! Should three children (12-16) share one suite, the adult sharing rate applies to the first two children!

Rates are subject to change without notice!

^{*} Maximum 2 children on sleeper couch in lounge.

RATES ARE BASED ON FULL BOARD

- Accommodation in freestanding suites
- Welcome drink served upon arrival
- Water, soft drinks, tea and coffee, minibar
- Fresh fruit daily in suite
- Breakfast with full English breakfast menu
- Light lunch
- 5-course dinner
- Horse riding for non- and experienced riders through the reserve (please note that the weight limit is 90kg/198lbs per person/ children under the age of 12 are only allowed on guided pony rides)
- Botanical Fynbos Hike on the Reserve
- Milkwood Forest Walk
- 4x4 Flower Safari
- Coastal drive with seasonal land-based whale watching (whale watching especially during July December)
- Beach Picnics
- Ancient Klipgat Cave and Walker Bay Nature Reserve beach excursion
- Progressive Tourism Tour
- Mountain Biking on the Reserve
- Bird-watching; experience a great variety of bird species on the reserve
- Various maps of the reserve and the area for self-guided walks
- Children activities, i.e., treasure hunts through the forest and fynbos, pony rides and arts & crafts in the dedicated children playroom
- Transfers to/from all activities for included activities

RATES EXCLUDE

- Alcoholic beverages
- Laundry
- Spa Treatments, Whale Watching Boat Trips, Boat Trips to Dyer Island, Shark Cage Diving, Beach Horse Riding, Scenic Flights, Wine Tours, Lady Stanford River Cruise, Fat Biking
- Items of personal nature (telephone calls, items bought from the Grootbos Gallery)

ADDITIONAL TOURS AND SERVICES (for the guest's own account):

We can arrange additional services and tours in advance or during the guest's stay:

- Boat trip to Dyer Island combined with seasonal whale watching (July December).
- Shark Cage Diving
- Scenic Flights
- Beach Horse Riding
- Fat Biking
- Lady Stanford River Cruise
- Day trip to Cape Agulhas, the most southern tip of Africa
- Wine tasting at a wine estate
- Road and air transfers (own landing strip) from Cape Town
- Private Guide & Vehicle: R 4000.00 per day (on request only)

CANCELLATION POLICY FOR ACTIVITIES NOT INCLUDED IN THE ABOVE RATE AS WELL AS SPA TREATMENTS

Shark Cage Diving, Whale Watching Boat Trip, Scenic Flights, Beach Horse Riding, Wine Tours, Private Guides:

Any cancellations within 7 days will incur a cancellation fee of 100%.

Please note that Shark Cage Diving and Whale Watching Boat Trip do not operate on the 25th of December and 01st of January each year.

GROOTBOS AIRSTRIP DETAILS

GPS Co-ordinates; $$34^{\circ}32'26.4'' / E19^{\circ}24'73.7''$ Length; 1000m, Width; 11m, Type; Gravel

SG21 Digit Code: CO13000000007030003; CO130000000070300014

DIRECTIONS

<u>From Cape Town:</u> Take the N2 from Cape Town, past the Airport to Somerset West. Either follow the N2 over Sir Lowry's Pass turning on to the R43 after the Houwhoek Pass, or take the R44 along the coast and turn onto the R43 to Hermanus. Drive through Hermanus, Grootbos is situated 13km past Stanford on the R43.

<u>From the Garden Route:</u> The N2 brings you west past Swellendam and Riviersonderend. 10km past Riviersonderend turn on to the R326 to Stanford. At Stanford turn left on to the R43. Grootbos is situated 13 km from Stanford on the R43.

CONTACT DETAILS

Tel. +27 (0)28-384 8000 Fax. +27 (0)28-384 8042

General E-mail: info@grootbos.co.za
Reservations E-mail: reservations@grootbos.co.za
Reservations Manager – Florentina Heger: florentina@grootbos.co.za

CHECK-IN & CHECK-OUT TIMES

Check in time is 14h00, but you are welcome to arrive at Grootbos anytime and make use of the facilities offered. Early arrivals are subject to availability and are charged at an additional cost.

Check out time on the day of departure is 11h00. Late departures are subject to availability and are charged at an additional cost. If we are unable to accommodate your request for a late check-out, we will gladly store your luggage whilst you enjoy your day at Grootbos Nature Reserve.

TERMS & CONDITIONS

BOOKING CONDITIONS

- Rates include VAT @ 15% and are quoted in SA Rand (subject to changes).
- Rates **exclude** Conservation Contribution of R 250.00 per adult per night.
- All reservations require a 25% deposit upon confirmation of the booking to be paid within 7 days. **Grootbos reserves the right to cancel the booking should payment not be received.**
- Final payment needs to be made 30 days prior to guests' arrival. Grootbos reserves the right to cancel the booking should payment not be received.
- For last minute reservations, full payment is required upon confirmation!
- All requests, confirmations and cancellations only valid if in writing.
- Provisional bookings will <u>only be held for 7 days</u> as stated on the provisional confirmation; thereafter the booking will automatically be released.
- Rates are not guaranteed until the booking is confirmed.
- We strongly recommend a minimum stay of 2 nights throughout the year.
- No pets allowed.
- All suites are non-smoking.
- Forest Lodge accepts children over the age of 12 years.
- Garden Lodge accepts children of all ages.
- Preferred Credit Cards: VISA, Mastercard & AMEX (no Diner's Club Cards accepted)

CANCELLATIONS

The cancellation fee is a percentage of the full accommodation account.

Date of confirmation up to 46 days prior to travel: 5% cancellation fees

45 – 21 days prior to travel: 45% cancellation fees

20 – 0 days prior to travel: 95% cancellation fees

PEAK SEASON: 16 December 2023 - 10 January 2024 (FIT & Groups)

- An initial non-refundable deposit equal to one night's accommodation and conservation contribution to be paid upon confirmation.
- The balance of the payment is due by 01st September 2023.

No refund will be granted for cancellations thereafter.

BOOKING CONDITIONS FOR GROUPS & CONFERENCES

- Group bookings are reservations for more than 3 rooms.
- Rates include VAT @ 15% and are quoted in SA Rand (subject to changes).
- Rates **exclude** Conservation Contribution of R 250.00 per adult per day.
- All reservations require pre-payment 60 days prior to day of arrival of guests. Grootbos reserves the right to cancel the booking should payment not be received.
- All requests, confirmations and cancellations only valid if in writing.
- Provisional bookings will <u>only be held for a maximum of 10 working days</u>; thereafter the booking will automatically be released.
- 50% deposit is paid on confirmation and 50% paid 60 days prior to day of arrival. Therefore full pre-payment prior to arrival. Should the reservation be made less than 60 days prior the day of arrival, full pre-payment is required upon confirmation. Grootbos reserves the right to cancel the booking should payment not be received.
- Only extras will be settled on departure.
- Rates are not guaranteed until the booking is confirmed.
- We strongly recommend a minimum stay of 2 nights throughout the year.
- No pets allowed.
- All suites are non-smoking.
- Forest Lodge accepts children over the age of 12 years.
- Garden Lodge accepts children of all ages.
- Preferred Credit Cards: VISA, Mastercard & AMEX (no Diner's Club Cards accepted)

GROUPS & CONFERENCES CANCELLATIONS

The cancellation fee is a percentage of the full accommodation account.

Date of confirmation up to 121 days prior to travel:

5% cancellation fees

50% cancellation fees

60 to 0 days prior arrival

100% cancellation fees

PEAK SEASON: 16 December 2023 - 10 January 2024 (FIT & Groups)

- An initial non-refundable deposit equal to one night's accommodation and conservation contribution to be paid upon
- The balance of the payment is due by 01st September 2023.

No refund will be granted for cancellations thereafter.

COVID-19 / FORCE MAJEURE TERMS AND CONDITIONS

Should guests not be able to travel due to COVID-19 or any other situation caused by force majeure, we will waiver the cancellation fees as stated above up to 14 days prior to arrival of guests. Any deposit or full payments made will be refunded. For any confirmed bookings that want to postpone to different dates, please contact Reservations for Terms & Conditions.

INSURANCE

We strongly recommend to every guest to be adequately covered by comprehensive travel and medical insurance covering at least injury, death, medical costs, emergency evacuation, repatriation, loss of or damage to personal belongings (due to theft or otherwise) and cancellation.

BANK DETAILS

Grootbos Accommodation Enterprises (Pty) Ltd First National Bank Hermanus Account No. 52470024996

 Account No.
 52470024996

 Branch Code.
 200412

 Swift Code.
 FIRNZAJJ